



Technical Services Engineer Job Description

Position Summary:

Provides technical services to customers and Fitesa manufacturing sites in support of Corporate Sales and Marketing initiatives.

Job Duties:

- Manage and lead product qualifications with customers through to commercialization. Responsible for trial planning, specification development, conducting production trials and following product conversion.
- Work closely with customer Procurement and Product Development staff to identify opportunities for new products/solutions. Propose and lead joint development projects.
- Work closely with customer plants to manage continuous improvement process. Plan and cooperatively execute six-sigma projects and/or designed experiments. Provide technical troubleshooting assistance to customers when difficulties with Fitesa products arise.
- Assist Quality Control in complaint investigation and analysis. Supply technical expertise and analytical skills to determine root cause in a timely manner. Supply test support as needed.
- Coordinate quick response to customer requests for samples, test data and product safety/regulatory information.
- Provide basic training of customer personnel in the areas of nonwoven products and processes.

Job Requirements:

- BS Degree in Engineering discipline.
- 3-7 years experience in nonwovens or related field.
- Technical knowledge of spunbond and/or meltblown processes and products.
- Knowledge of nonwoven converting processes is desired.
- Knowledge and/or experience with statistical experimental design/analysis.
- Six-Sigma experience and training is a plus.
- Good communication, presentation and listening skills.
- Travel required – 25% – 30%

Fitesa Employee Benefits:

- Paid vacation
- 9 paid holidays plus 2 floating holidays
- 7% 401(K) paid by the company – 4% dollar for dollar match + additional 3% company contribution
- No waiting period for medical, vision, and dental benefits